



Getting started with the MCC 3100 for BlackBerry

The MCC 3100 provides enterprise collaboration functionality to a BlackBerry mobile device using a data (Internet) connection over the cellular network. The Nortel Mobile Communication Client 3100 (MCC 3100) for BlackBerry is an application that allows real-time communication with the Nortel Mobile Communication Gateway 3100 (MCG 3100) and Communication Server 1000 (CS 1000). For more MCC 3100 information, see *Nortel Mobile Communication Client 3100 for BlackBerry User Guide* (NN42030-101).

Important Notice:

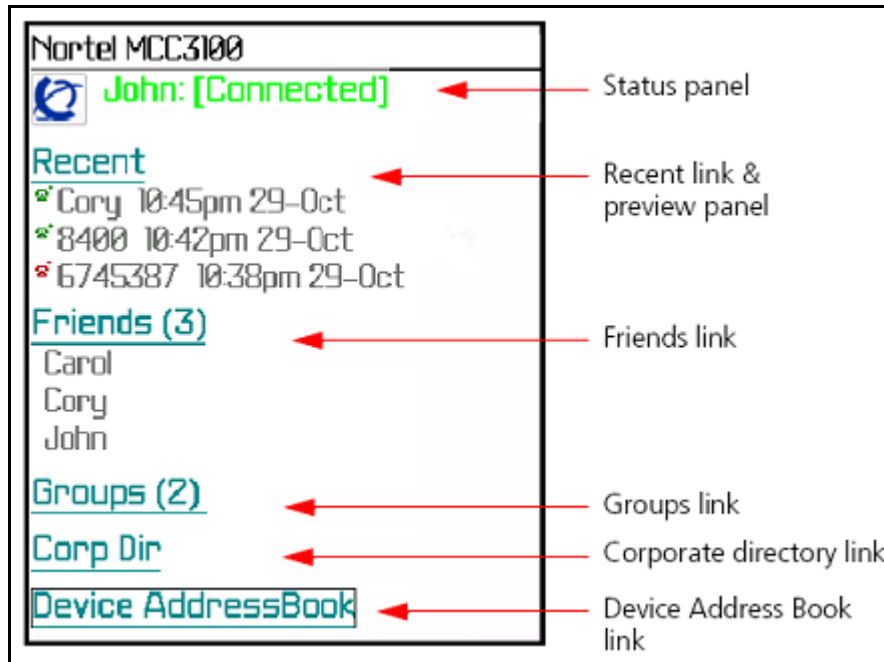
Users are advised to select / use headsets which are designed to reduce excessive sound pressure levels or acoustic shocks. Users should check that their headsets do meet their respective National or International Acoustic and Safety requirements.

Starting the MCC 3100

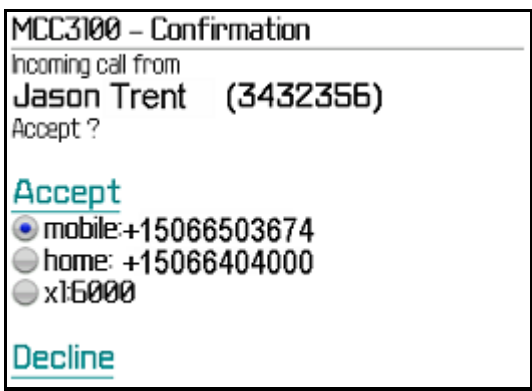
To start the MCC 3100 application select the Nortel MCC 3100 application icon from the BlackBerry main menu with the trackwheel or trackball.



The main MCC 3100 screen appears and you can use the application.





Accepting or declining a call	Exiting or hiding the MCC 3100
<p>To accept an incoming call with the MCC 3100:</p> <ol style="list-style-type: none"> 1. Select the contact location where you want to receive the call. 2. Press the trackwheel or select Accept from the menu.  <p>To decline an incoming call with the MCC 3100:</p> <ol style="list-style-type: none"> 1. Select Decline from the menu. <p>The Call is declined and forwards to voice mail.</p>	<p>To exit the MCC 3100 application:</p> <ol style="list-style-type: none"> 1. Select Quit from the MCC 3100 main menu. <p>The quit confirmation screen appears.</p> <ol style="list-style-type: none"> 2. Select Yes to exit. <p>To hide the MCC 3100 application:</p> <ol style="list-style-type: none"> 1. From any MCC 3100 screen menu, select Close. <p>The MCC 3100 application is now hidden. When you access the MCC 3100 again, you will return to the last screen you used.</p>
Dialing calls	Calls to friends
<p>To call by dialing:</p> <ol style="list-style-type: none"> 1. Go to the Main, Logs, Friends, or Search Results screen. 2. From the menu, select Dial. <p>The Place Call screen appears.</p> <ol style="list-style-type: none"> 3. Enter the person's phone number in the To field. Two number formats are supported: <ul style="list-style-type: none"> • internal office extension numbers (for example, 4483) • external PSTN numbers (for example, 6131231111) 4. From the menu, select Call. Optionally press Space or Enter to place the call. 	<p>To call a friend:</p> <ol style="list-style-type: none"> 1. Go to the Main, Logs, Friends, or Search Results screen. 2. Scroll to a log entry for a friend, or click a shortcut key to find a friend. 3. From the menu, select Call. <p>Note: Numerous prompts can appear the first time you place a call. Respond to each prompt appropriately.</p> <p>For more information on additional call modes and advanced calling, see <i>Nortel Mobile Communication Client 3100 for BlackBerry User Guide</i> (NN42030-101).</p>



Group calls

To initiate a group call

1. From the main screen, select the **Groups** link; or, from the main screen menu, select **Group Mgmt.**
2. From the **Group List**, select a group.
3. From the menu, select **Group Details**.
The Group Details screen appears.
4. Select the users to call.
5. From the menu, select **Call**.
The Group-Call Session screen appears and the MCG 3100 calls your BlackBerry.
6. Accept the call, and then follow the prompts. As the group call initiator, you must perform the following steps:
 - a) Record the conference greeting, and then press **#** on your phone.
 - b) Press **1** to review the greeting, press **2** to re-record the greeting, or press any other key to accept the greeting and start the conference.
 The MCG 3100 calls the users you selected. They are prompted to Join Now, Join Later, or Decline.

Managing group calls

During a group call, the following commands manage group calls:

- press ****** to hear help
- press ***1** to end the conference
- press ***3** to dial another friend, then press **#**
- press ***5** to mute or unmute the conference
- press ***6** to mute or unmute your own voice
- press ***7** to lock or unlock the conference
- press ***8** to hear a list of participants
- press ***9** to stop the help

Voice Mail

The Main screen contains the message waiting indicator and provides access to the voice mail system.

To access voice mail:

1. Go to the Main screen.
2. From the menu, select **Call VM**.
 - The Mobile Communication Gateway 3100 (MCG 3100) sets up the connection to the voice mail server.
 - The MCG 3100 initiates a direct call from your BlackBerry to the voice mail server.
3. When you are prompted, enter your voice mail mailbox number and password using the BlackBerry phone application.

Note: You must use the BlackBerry phone application to generate DTMF tones.

Logs

The Logs screen provides a history of your most recent incoming and outgoing calls, voice mail messages, and system event notifications.

To view the Logs screen:

1. From the Main screen, select the **Recent** link; or, from the Main or Friends screen menu, select **Logs**.
The Logs screen appears.

MCC3100 - Logs

- 1:42pm 5066404000 [30/10/07]
- 10:45pm Cory [29/10/07]
- 10:42pm 8400 [29/10/07]
- 10:38pm 6745387 [29/10/07]
- 10:38pm 8400 [29/10/07]
- 6:15pm 8402 [29/10/07]

← Incoming and outgoing calls, instant messages, voicemail messages, and system events

2. To view the individual log entry details, select the entry, and select **Log Details** from the menu.

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